

IT HELP DESK/END USER SUPPORT, CERTIFICATE OF SPECIALIZATION

course-catalog/) for your correct program requirements. Please speak with an advisor or the program coordinator for more information.

PLEASE NOTE: If you originally enrolled at STLCC prior to Fall 2022, you may need to view an archived catalog (<https://www.stlcc.edu/programs-academics/>)

Code	Title	Hours	Prerequisites	Milestones/Notes
First Year				
Fall				
IT 102	Desktop Software Support - CompTIA A + Core 2 (Software)	3	Reading Proficiency	
IT 103	Help Desk Principles	3	Reading Proficiency	
IS 130	Hardware Support - CompTIA A+ Core 1 (Hardware)	3	Reading Proficiency	
IS 151	Computer Applications in Business	4	IS 122 or IS 123 or IT 102 or equivalent experience	
	Credit Hours	13		
Spring				
IT 101	Cisco Networking Academy I: Introduction to Networks	5	Reading Proficiency	Apply for graduation
IS 237	Fundamentals of Information Assurance/Security - CompTIA Security +	3	IT 102 or IS 229 and Reading Proficiency	
IS 229 or 291	Unix/Linux I or Workplace Learning: Information Systems	3	Reading Proficiency	
	Credit Hours	11		
	Total Credit Hours	24		

*Click on the hyperlinked course number to view additional information about the course.

**Students completing a course that has been assigned a MOTR number may transfer that course to any public institution in Missouri. Those who complete CORE 42 requirements will have that verification on their transcript.

*** It is your responsibility to verify that the courses listed above will transfer to the four-year institution of your choice. Maximize your transfer credits/classes by meeting with an academic advisor.