

IT HELP DESK/END USER SUPPORT: CS

course-catalog/) for your correct program requirements. Please speak with an advisor or the program coordinator for more information.

Full-Time Academic Plan

PLEASE NOTE: If you originally enrolled at STLCC prior to Spring 2024, you may need to view an archived catalog (<https://www.stlcc.edu/programs-academics/>

| Code | Title | Hours | Prerequisites | Milestones/Notes |
|-------------------|---|-----------|--|-------------------------------|
| First Year | | | | |
| Fall | | | | |
| IT 102 | Desktop Software Support - CompTIA A + Core 2 (Software) | 3 | Reading Proficiency | |
| IT 103 | Help Desk Principles | 3 | Reading Proficiency | |
| IS 130 | Hardware Support - CompTIA A+ Core 1 (Hardware) | 3 | Reading Proficiency | |
| IS 151 | Computer Applications in Business | 4 | Concurrent or prior enrollment in IS 122 or IS 123 or IT 102 or HIM 102 with a minimum grade of "C" or equivalent experience and Reading Proficiency | |
| | Credit Hours | 13 | | |
| Spring | | | | |
| IT 101 | Cisco Networking Academy I: Introduction to Networks | 5 | Reading Proficiency | Apply for graduation |
| IS 237 | Fundamentals of Information Assurance/Security - CompTIA Security + | 3 | IT 102 or IS 229 with a minimum grade of "C" and Reading Proficiency | |
| IS 229 or 291 | Unix/Linux I or Workplace Learning: Computer and Information Technology | 3 | Reading Proficiency | IS 229 is highly recommended. |
| | Credit Hours | 11 | | |
| | Total Credit Hours | 24 | | |

*Click on the hyperlinked course number to view additional information about the course.

**Students completing a course that has been assigned a MOTR number may transfer that course to any public institution in Missouri. Those who complete CORE 42 requirements will have that verification on their transcript.

*** It is your responsibility to verify that the courses listed above will transfer to the four-year institution of your choice. Maximize your transfer credits/classes by meeting with an academic advisor.