

# IT HELP DESK/END USER SUPPORT, CERTIFICATE OF SPECIALIZATION

course-catalog/) for your correct program requirements. Please speak with an advisor or the program coordinator for more information.

**PLEASE NOTE:** If you originally enrolled at STLCC prior to Fall 2023, you may need to view an archived catalog (<https://www.stlcc.edu/programs-academics/>)

Code	Title	Hours	Prerequisites	Milestones/Notes
<b>First Year</b>				
<b>Fall</b>				
IT 102	Desktop Software Support - CompTIA A + Core 2 (Software)	3	Reading Proficiency	First 8-weeks
IS 130	Hardware Support - CompTIA A+ Core 1 (Hardware)	3	Reading Proficiency	First 8-weeks
IT 103	Help Desk Principles	3	Reading Proficiency	Second 8-weeks
	<b>Credit Hours</b>	<b>9</b>		
<b>Spring</b>				
IS 237	Fundamentals of Information Assurance/Security - CompTIA Security +	3	IT 102 or IS 229 with a minimum grade of "C" and Reading Proficiency	First or Second 8-weeks
IS 151	Computer Applications in Business	4	IS 122 or IS 123 or IT 102 with a minimum grade of "C" or equivalent experience	
IS 229 or 291	Unix/Linux I or Workplace Learning: Information Systems	3	Reading Proficiency	IS 229 is highly recommended
	<b>Credit Hours</b>	<b>10</b>		
<b>Summer</b>				
IT 101	Cisco Networking Academy I: Introduction to Networks	5	Reading Proficiency	Apply for graduation
	<b>Credit Hours</b>	<b>5</b>		
	<b>Total Credit Hours</b>	<b>24</b>		

\*Click on the hyperlinked course number to view additional information about the course.

\*\*Students completing a course that has been assigned a MOTR number may transfer that course to any public institution in Missouri. Those who complete CORE 42 requirements will have that verification on their transcript.

\*\*\* It is your responsibility to verify that the courses listed above will transfer to the four-year institution of your choice. Maximize your transfer credits/classes by meeting with an academic advisor.